

Name:

Enrolment No:



UNIVERSITY OF PETROLEUM AND ENERGY STUDIES
End Semester Examination, December 2019

Course: Warehouse Management
Programme: BBA(LM)
Time: 03 hrs.

Semester: III
S.Code: LSCM2005
Max. Marks: 100

Instructions: All sections are compulsory & this question paper carries 4 sections.

Section – A (20 Marks)

Attempt all questions in this section.

Marks

CO

Q 1 Very short answers-

2*5=10

1. Define Service level Agreements.

2

CO2

2. Why transit time adherence is important in fmcg business?

2

CO1

3. Why heavy duty (HD) racking used in a warehouse?

2

CO3

4. What is the use of pick list?

2

CO2

5. Why GRN should be posted timely?

2

CO2

Q-1 Fill in the blanks-

2*5=10

1. _____ is a unique version in terms of size, packaging etc. of a particular type of product.

2

CO2

2. IBT stands for_____.

2

CO2

3. _____ is the time elapses between dispatch and delivery of good.

2

CO2

4. _____ is the process of moving material from the dock and transporting it to a warehouse storage.

2

CO2

5. The receipt acknowledgement with signature and warehouse stamp on lorry receipt handed over to the transporter is known as _____

2

CO2

Section – B (20 Marks)

Attempt any four questions in this section, each carries 5 marks (5*4=20 marks)

Q-2. Write a short note on any four

	<ol style="list-style-type: none"> 1. Importance of Bar Codes. 2. Advance Shipping Notice (ASN) and its significance 3. Wave picking 4. Stacking Norms 5. ABC classification of inventory. 	<p style="text-align: center;">5 5 5 5 5</p>	<p style="text-align: center;">CO2 CO2 CO1 CO2 CO3</p>
<p><u>Section – C (30 Marks)</u></p> <p>Attempt any 3 questions, each question carries 10 marks (10*3=30 marks)</p>			
Q -3	In the context of postponement, how can downstream distribution centers/ warehouses be viewed as value adding centers? Explain it with reference of paint industry.	10	CO1
Q-4	Explain the concept of unit load principle. Why palletisation is important in warehousing and how it helps in unitisation of load?	10	CO2
Q-5	Discuss in detail as to how warehouse of an e-commerce company is typically different from a fast moving consumer goods (fmcg) company.	10	CO1
Q-6	What do you understand by the shelf life of goods? What are the precautions one should take to ensure to maintain the shelf life of products?	10	CO2
<p>SECTION-D</p> <p>Answer the following (30 marks)</p>			
Q-8	<p style="text-align: center;">Caselet</p> <p>Rama Food Pvt. Ltd (RFPL) is a well-known fmcg company, which has pan India presence. The management has decided to consolidate their warehouses after goods and services tax (GST) implementation. At present, company operates with three different warehouses namely Ghaziabad, Delhi and Gurugram, which take care of markets of Uttar Pradesh, Delhi and Haryana respectively. RFPL is looking for a potential warehouse service provider (WSP) in Delhi region.</p> <p>How will you find a potential Warehouse Service provider for the company? What important factors you will consider while choosing a WSP? Explain in detail (You can use flowcharts).</p>	30	CO1 CO3