

Name:
Enrolment No:



UNIVERSITY OF PETROLEUM & ENERGY STUDIES

Online End Semester Examination, May 2020

Program: BBA (HR)
Subject/Course: Industrial Relations
Course Code: HRES2004

Semester: II
Time : 3 Hours
Max Marks: 100

SECTION A

- 1. Each Question will carry 5 Marks**
2. Instruction: Complete the statement / Select the correct answer(s)

S. No.	Question	COs
Q 1	Trade union act was established in the year A) 1942 B) 1926 C) 1947 D) 2001	CO1
Q 2is a system where management and workers share information A) Collective bargaining B) Performance management C) Workmen Participation management D) None of the above	CO2
Q 3	A trade union is an organization of workers that is formed with a view of protecting and promoting the interests of workers. A) True B) False	CO3
Q 4 Provides financial and non-financial assistance to workers A. Fraternal Function B. Militant Function C. Social Function D. None of the above	CO4
Q 5	Trade unions are not formed to protect and promote the interests of their members. A) True B) False	CO2
Q 6	Reformist Unions aims to preserve the capitalist economy and maintenance of competitive production based industrial relations. like to continue the existing social, economic and political structure A) True B) False	CO3

SECTION B

- 1. Each question will carry 10 marks**
2. Instruction: Write short / brief notes

Q 7	Write a note on evolution of Industrial Relation?	CO1
Q 8	What do you understand by workmen participation management? explain	CO2
Q 9	What do you understand by collective bargaining? What are the different methods of collective bargaining?	CO3
Q 10	What do you understand by Trade Union? What are its main objectives?	CO4
Q 11	What do you understand by the term “Strike”? What are the different types of strikes?	CO3
SECTION C		
1. Each Question carries 20 Marks. 2. Instruction: Write long answer		
Q 12	There is a dispute between the employer and employee for the working condition of XYZ Ltd. Kindly suggest a collective bargaining process to resolve the dispute as a HR Manager of the company.	CO4