

Roll No.

SAP ID



UNIVERSITY OF PETROLEUM AND ENERGY STUDIES
Supplementary Examination- Odd Semester, December 2021

Course: Communication Skills (BP105T)
Programme: B.Pharma

Semester: I

Time: 90 Minutes

Max. Marks: 35

Section: A

Answer any one question.

1	“Power point presentation makes long lasting impact on the mind of audiences. But Power Point Slides are used not just for decorative purposes; they must be functional.” Comment on this statement.	10	CO4
2	Explain the communication style matrix with examples.	10	CO2

Section: B

Answer any five questions.

1.	‘Paralinguistic features play an important role in face to face communication.’ Comment.	5	CO2
2.	Differentiate between group discussion and debate with example.	5	CO1
3.	Explain communication as a process.	5	CO2
4.	Explain the idea of gender barrier in effective communication with example.	5	CO2
5.	Differentiate between active listening and passive listening with examples.	5	CO3
6.	Comment on the role of prejudices in framing the perception with example.	5	CO3
7.	Comment on the different types of interviews.	5	CO4